

fidelity Over Paid out in claims since 1973.

Highlights.

1 July 2019 to 30 June 2020.

We paid

\$139.7m









1,500 customers

We accepted claims for almost





What we paid our customers from 1 July 2019 to 30 June 2020.

Cancer Muscles, limbs and joints Cardiovascular Resp accounted for **32.4%** of all claims we paid accounted for **21.2%** of all claims we paid. accounted for **15.5%** of all claims we paid. account Includes Musculoskeletal and limb, Spine, and Specific Injury Benefit of cancer claims were associated with Breast Cancer. **22.7**% of muscles, limbs and joint 38.5% 72 20.8% of cardiovascular claims were associated with a Heart attack claims were associated with shoulder. of cancer claims were associated with Prostate of muscles, limbs and joint 12.2% **6.9**% **22.9**% of cardiovascular claims were associated with Heart failure. 16 claims were associated with an ankle. of cardiovascular claims were associated with Ischaemic Heart disease. of muscles, limbs and joint claims were associated 10.4% 6.6% of cancer claims were associated with Melanoma. 11.6% 2 with a knee. Claim payments fell into the following product categories: Claim payments fell into the following product categories: Claim payments fell into the following product categories: Claim pa 304 Income Protection 43% 204 Life Insurance 60% **135** Life Insurance 94% 473 Total 309 226 6% Total 112* Trauma Insurance Total 47 Trauma Insurance 1%) 03 Life Insurance (17%) 81 Income Protection 10% 23 Income Protection 0.3% 01 TPD Insurance **76** Trauma Multi 0.3% 01 Trauma Multi/Life Care 9% 21 Trauma Multi/Life Care

spiratory unted for 6.1% of all claims we paid.	Neurological and Stroke accounted for 9.4% of all claims we paid.	Mental Health accounted for 2.5% of all claims we paid.	Why choose Fidelity Life.
2.2 [%] of respiratory claims were associated with Pneumonia.	21.6 [%] of Neurological and Stroke claims were associated with Post-Concussion Syndrome.	48.3 [%] of Mental Health claims were associated with Depression.	Founded by New Zealanders
 6.7% of respiratory claims were associated with Chronic Obstructive Pulmonary Disease. 6.7% of respiratory claims were associated with Asthma. 	19.6% of Neurological and Stroke claims were associated with Dementia. 0f Neurological and Stroke claims were associated with Stroke.	of Mental Health claims were associated with Anxiety.	ANZIIF 2017 2018 2019 Life Insurance Company of the Year
payments fell into the following product categories: 84 Life Insurance 5 Income Protection	Claim payments fell into the following product categories: $ \begin{array}{r} \underbrace{48} \\ 100000000000000000000000000000000000$	Claim payments fell into the following product categories: 34 Income Protection 56 2 TPD Insurance	*Fidelity Life has an A- (Excellent) financial strength rating from A.M. Best. The rating scale that this forms part of is available for inspection at our offices. For more information please visit: fidelitylife.co.nz/about-fidelity-life/our-financial- strength
	 24* Trauma Insurance 19 Trauma Multi/Life Care 	م م م	0800 88 22 88 customerservice@fidelitylife.co.nz fidelitylife.co.nz

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